

SAFER AT HOME: PHASE TWO  
ENTERTAINMENT AND PUBLIC AMUSEMENT

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**SCOPE:** Outdoor performing arts venues, outdoor concert venues, outdoor movie theaters, drive-in entertainment, outdoor sports venues, museums, botanical gardens, aquariums, zoos, and public and private social clubs.

**PHASE 2:** Outdoor performing arts venues, outdoor concert venues, outdoor sports venues, outdoor movie theaters, museums, botanical gardens, aquariums, zoos, and public and private social clubs must either implement the following mandatory requirements or closed.

The indoor locations of all theaters, performing arts centers, concert venues, sports venues (except for recreational sports at such facilities), and other indoor entertainment centers must remain closed to the public in Phase 2.

Historic horse racing facilities, bowling alleys, skating rinks (except for recreational sports at such facilities), arcades, amusement parks, trampoline parks, fairs, carnivals, arts and craft facilities, escape rooms, trampoline parks, and all other places of indoor public amusement must remain closed to the public in Phase 2.

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**MANDATORY REQUIREMENTS:**

Businesses must strictly adhere to the physical distancing guidelines, enhanced cleaning and disinfection practices, and enhanced workplace safety practices provided in the “Guidelines for All Business Sectors” document. They must also adhere to the following additional requirements:

- ✓ Post signage at the entrance that states that no one with a fever or symptoms of COVID-19, or known exposure to a COVID-19 case in their prior 14 days, is permitted in the establishment.

- ✓ Post signage to provide public health reminders regarding physical distancing, gatherings, options for [high risk individuals](#), and staying home if sick (samples at bottom of this document).
- ✓ Create a guest flow plan of modified queue lines to and within the facility. Determine areas likely to become bottlenecks or pinch points and adjust guest flow accordingly.
- ✓ Install visible markers for queue lines that separate people by six feet of physical distance. Sample markers are available in the [VDH Business Toolkit](#).
- ✓ Create and display physical distancing communication tools, including static signs, kiosks, audio announcements, or video announcements. Signage should include the requirement to wear face coverings at all times and to maintain six feet of physical distance between people who do not reside in the same household. Sample signage is available in the VDH Business Toolkit.
- ✓ Reconfigure seating areas to allow six feet of physical distance between individuals by eliminating and closing select tables or seating areas, or by spreading them out to allow for adequate spacing.
- ✓ Ensure facility exits are configured to reduce the occurrence of bottlenecks and large gatherings.
- ✓ Where possible, install sneeze guards in front of commonly used point-of-sale or guest service stations.
- ✓ On site retail, recreation and fitness, cabins, and food establishments must follow the requirements and guidelines specific to those establishments.
- ✓ Employees working in customer-facing areas are required to wear face coverings over their nose and mouth, such as using [CDC Use of Cloth Face Coverings guidance](#).
- ✓ Provide hand washing or sanitizing stations for guests and employees.

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#### **ADDITIONAL MANDATORY REQUIREMENTS:**

#### **OUTDOOR PERFORMING ARTS, OUTDOOR CONCERT VENUES, AND OUTDOOR MOVIE THEATERS (EXCLUDING DRIVE-IN ENTERTAINMENT):**

- Ten feet of physical distance must be maintained between all performers, participants, and patrons who are not members of the same household.
  - Occupancy cannot not exceed the lesser of 50% of the lowest occupancy load on the certificate of occupancy, if applicable, or 50 patrons.
  - All shared items must be cleaned and disinfected between uses.
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#### **DRIVE-IN ENTERTAINMENT:**

- Properly permitted businesses may operate a drive-in model.
  - Participants must remain in their vehicle at all times, except as necessary to visit a restroom.
  - All vehicles must be parked to ensure at least six feet of physical distance between all patrons. Lowering of vehicle windows is permitted.
  - Limit interaction between employees and patrons as much as possible.
  - Any equipment used by patrons must be cleaned and disinfected between each use with an [EPA-approved disinfectant](#).
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#### **OUTDOOR PROFESSIONAL SPORTS:**

- All participants and patrons must maintain ten feet of physical distance, with the exception of incidental contact or contact between members of the same household.
  - All shared items must be disinfected between uses.
  - If open to spectators, the total number of patrons and spectators cannot exceed the lesser of 50% of the lowest occupancy load on the certificate of occupancy or 50 persons.
  - If not open to spectators, attendees may only participate as part of their employment.
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#### **MUSEUMS, BOTANICAL GARDENS, AQUARIUMS, ZOOS, AND PUBLIC AND PRIVATE SOCIAL CLUBS:**

- Occupancy must be limited to no more than 50% of the lowest occupancy load on the certificate of occupancy.
- Public and private social clubs cannot exceed the lesser of 50% of the occupancy load on the certificate of occupancy, if applicable, or 50 persons.
- Remove or deactivate all shared objects and interactive exhibits/events to discourage congregating and reduce contact with high-touch surfaces.

- Outdoor queue lines should follow physical distancing guidelines, allowing for six feet of separation between persons who are not members of the same household.
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#### WALKING OR MOTORIZED GROUP TOURS:

- Reduce walking tour group sizes to maintain six feet of physical distance between all individuals who are not members of the same household. Walking tours must be limited to no more than ten persons (including the guide and customers) per tour.
- Require all customers to sign a waiver (online, if possible) that states they are healthy and have not exhibited any signs of illness (COVID-19) in the last 14 days. Customers should be asked if they are currently experiencing fever (100.4o or higher) or a sense of having a fever, a new cough that cannot be attributed to another health condition, new shortness of breath that cannot be attributed to another health condition, new chills that cannot be attributed to another health condition, a new sore throat that cannot be attributed to another health condition, or new muscle aches that cannot be attributed to another health condition or specific activity (such as physical exercise). Anyone experiencing symptoms should not be permitted to attend a tour.
- Shared equipment (e.g., Segways) must be cleaned and disinfected between uses.

#### BEST PRACTICES:

In addition to the requirements provided above, establishments are encouraged to utilize the following best practices to the extent they are feasible:

- ✓ Practice routine cleaning and disinfection of high contact areas and hard surfaces, including check out stations and payment pads, store entrance push/pull pads, door knobs/handles, dining tables/chairs, light switches, handrails, restrooms, guest lockers, floors, and equipment. Follow [CDC Reopening Guidance for Cleaning and Disinfection](#) and use an [EPA-approved disinfectant](#) to clean. For high contact areas (e.g., in both public and staff areas), routinely disinfect surfaces at least every 2 hours. Certain surfaces and objects in public spaces, such as point of sale keypads, should be cleaned and disinfected before each use.
- ✓ Sanitizing wipes should be made available throughout the facility for guests to use on high-touch surfaces.

- ✓ Determine appropriate guest capacity levels for each facility to ensure compliance with physical distancing requirements, taking into account facility size, layout, and operational needs.
- ✓ Employers should remain cognizant of the potential for outdoor staff to experience overheating or breathing difficulties caused by using facial coverings. When developing staff schedules, implement additional short breaks to increase the frequency with which staff can cool off indoors.

#### RESOURCES TO PRINT AND DISPLAY:

[CDC Symptoms English](#)

[CDC Symptoms Spanish](#)

[CDC Printable Flyer English](#)

[CDC Printable Flyer Spanish](#)

[CDC Printable Flyer Chinese](#)

[CDC Printable Flyer Korean](#)

[CDC Printable Flyer Vietnamese](#)

[FDA information](#)